North Oil Company (Public Company)	Quality Management Section	Issue No : 01
	Feed Back Form	Issue Date :16/7/2017
	Document No./ QMS Se/F/P12/02	Rev. No. :
	Reference clause 8.1.2 , 9.1.2	Page 1 - 1

Dear customer

Our company is interested in your opinion, observation and suggestions concerning our company performance with the aim of your satisfaction which is the main goal our company is seeking, so we will be grateful if you can help us filling this form to get improvement for our opportunity company performance.

fill by customer (interested parties)

Product or service feedback presented by (division / department).....

customer name (optional) :

country/Location :

Contract / service No. : **Job/service Kind:**

Job / service details: .....

.....

.....

Please rate below you think that it fits most against the services and products provided by our company

#	satisfaction Points	Rating			
		Poor (1)	Good (2)	Very good (3)	Excellent (4)
1	Way the employees deal with you is responsive and proactively.				
2	Commitment with specification agreed upon.				
3	Commitment with time schedule.				
4	Quality and availability of required services.				
5	Understanding of employees for your Requirements.				

Suggestions for improvements .....

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Name: **Signature:** **Date:**

**Quality Manager **

you can sent feedback to the Emails :- nocmang@noc.oil.gov.iq

iso@noc.oil.gov.iq

or send by envelope closed to :

- **Quality Management Section**
- **Or**
- **The Complaints Fund**

Iraq-Kirkuk-Arafa (Company office)